



# OWNER'S MANUAL

Installation & Operation





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## READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

If unable to understand warnings, cautions, and/or instructions, contact the dealer or technical personnel if applicable, before attempting to use the equipment. Otherwise, injury or damage may result.

### SAFETY WARNINGS:

- Do not use bed outdoors.
- Do not use bed near explosives.
- Using bed with oxygen administering equipment other than the nasal masked type creates a possible fire hazard.
- When using nasal or masked type administering equipment, route and secure oxygen or air tubing properly to ensure that tubing does not become entangled or damaged during normal operation of the bed.
- Use caution when having liquids in or around the bed to ensure no spilling occurs. In case of spillage, stand in a dry, clean area of the floor and unplug the bed immediately. Clean up spill and allow the area around bed to dry thoroughly before using the electric controls again. Do not eat or drink hot liquids while operating the bed.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety.
- Do not allow children or individuals with disabilities to operate the bed without adult supervision.
- Do not allow any person or pet under the bed at any time.
- During bed operation, make sure body is positioned within the confines of the bed. Do not place extremities over the sides of the bed when operating bed functions.

### WARRANTY WARNINGS:

Do not open or tamper with control box, motors, or remote (with the exception of battery compartments). The warranty will be void if the internal workings of these components are tampered with.

### Product Rating:

The motors are not designed to operate continuously for more than [2] minutes in an [18] minute time period or approximately 10% duty cycle. Attempting to circumvent or exceed this rating will shorten the life expectancy of the foundation and may void the warranty.

### Operating Information:

- After power foundation assembly is completed, operate remote control to ensure proper functions.
- Keep moving parts free of obstruction during bed operation (including sheets, clothing, tubing, wiring, and products using electric power cords).
- Distribute body weight evenly over bed surface. Do not place entire weight on head or foot sections of the bed, during repositioning and entering or exiting bed.

### Hospital Use Disclaimer:

This power foundation is designed for residential use only. It is not approved for hospital use and does not comply with hospital standards.

### Weight Limits:

This product is not rated to support weights in excess of 850 pounds inclusive of the mattress and bedding. The bed will structurally support this weight, provided it is evenly distributed across the foundation. The power foundation is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

#### ⚠ WARNING

DO NOT USE THIS BED IF WEIGHT  
LIMITATION IS EXCEEDED.

### RADIO FREQUENCY: 2.4 GHz

#### FCC COMPLIANCE:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To comply with the FCC RF exposure requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirement and void user's right to operate the device.



## EASY REST WARRANTY ADJUSTABLE BASES

In the warranty: "Adjustable base" means the adjustable bed foundation sold by Easy Rest to an authorized dealer. The "adjustable base" does not include the mattress. "Purchaser" and "You" both mean the consumer who is the original purchaser of this adjustable base produced by Easy Rest. This warranty is not transferable. "Warranty Commencement Date" means the date You purchased a new and unused Easy Rest adjustable base. Easy Rest warrants this adjustable base to You on the terms and over the reducing periods of time set out below. All warranty claims require notice from You to be given to Easy Rest in the manner set out below, and to be received by Easy Rest inside the applicable warranty time period.

## ONE YEAR FULL WARRANTY

For the ONE year full warranty, from the Warranty Commencement Date, your adjustable base is warranted against non-excluded defects in Easy Rest's workmanship or materials. During the ONE year full warranty, from the Warranty Commencement Date, Easy Rest will repair or replace (at no cost to You) any defective adjustable base part, and Easy Rest will pay all authorized labor associated with the repair or replacement of any parts found to be defective. In the case where adjustable base needs to be replaced, Easy Rest does not cover or pay for any part of transportation costs.

## ADDITIONAL TERMS AND CONDITIONS EXCLUSIONS:

This warranty does not apply; (a) to any damage caused by You; (b) if there has been any repair or replacement of adjustable base parts by an unauthorized person; (c) if the adjustable base has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner's Manual and this warranty; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by dealers (contact the dealer for warranty information on these items); (e) if there has been any modification of the adjustable base without prior written consent by Easy Rest; or (f) to costs for unnecessary service calls, including costs for in-home service calls solely for the purpose of educating You about the adjustable base or finding a satisfactory power connection.

This warranty will be void if either the recommended weight restriction is not followed which is 850 total lbs. including persons, mattresses, and bedding materials, for non-manufactured defects, or if any modifications are made to the adjustable base.

This warranty will only apply to the original purchaser and will be void to a subsequent owner.

Any repairs to or replacement to Your adjustable base or its components under the terms of this limited warranty does not extend the applicable warranty from the Warranty Commencement Date. This time limitation may not apply in some jurisdictions. The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by Easy Rest at its option and in its sole discretion.

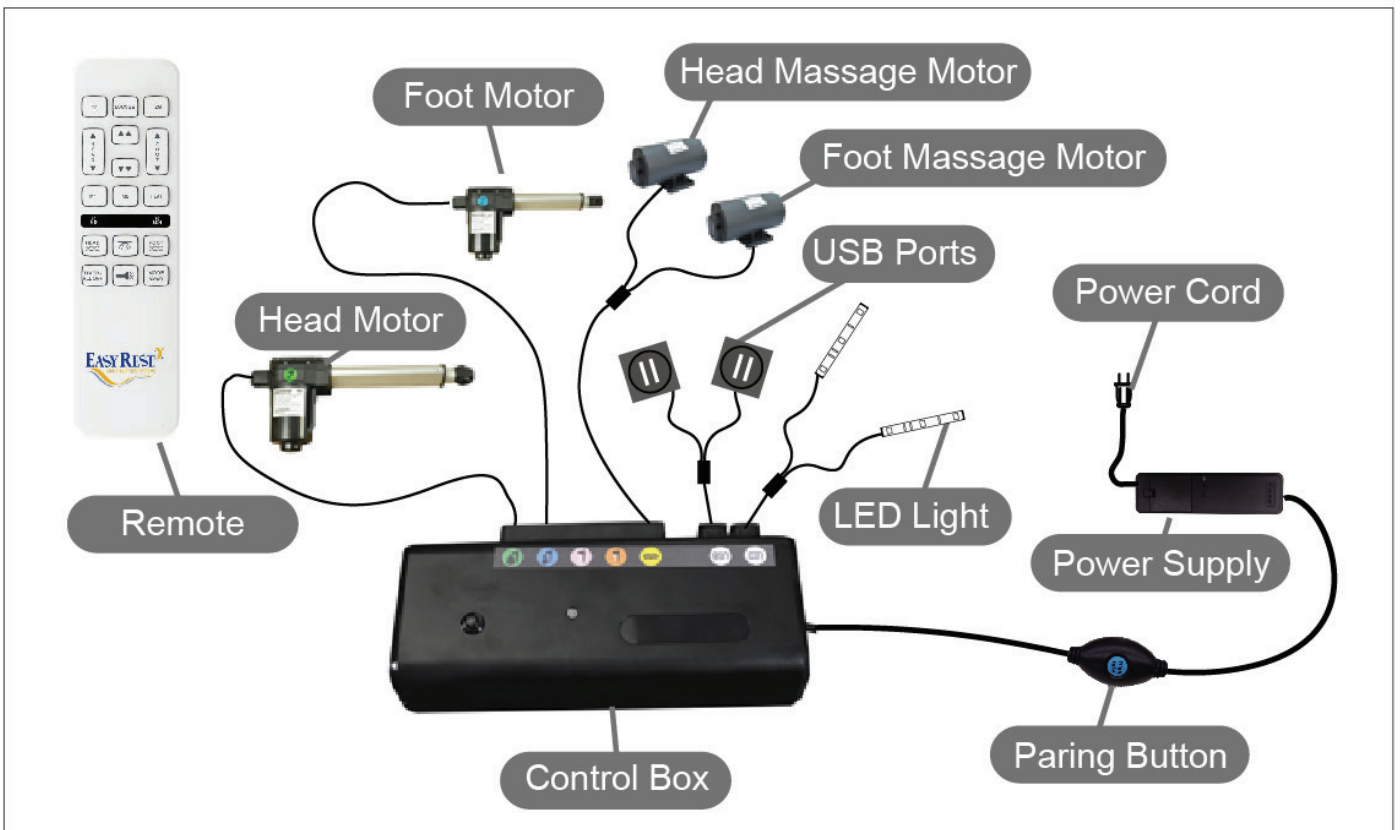
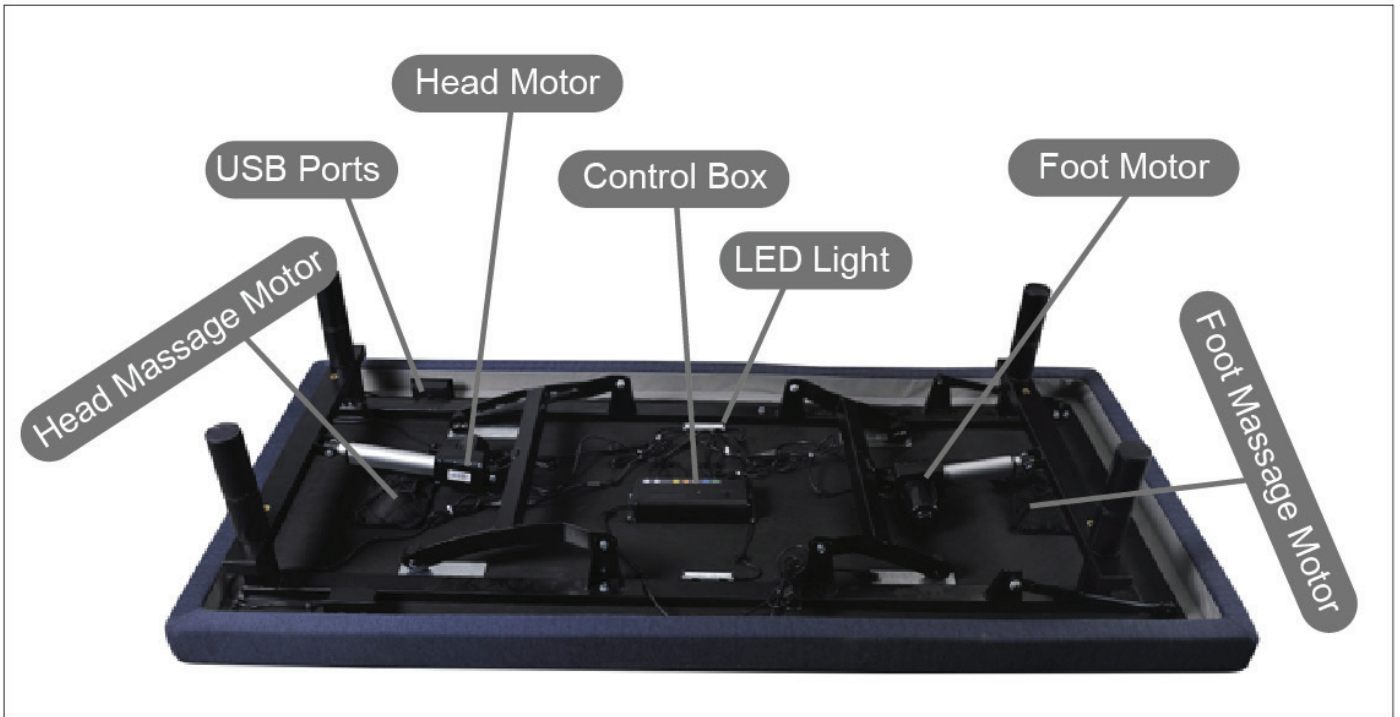
There shall be no liability on the part of Easy Rest for any special, indirect, incidental, or consequential damages or for any other damage, claim, or loss not expressly covered by the terms of this warranty.

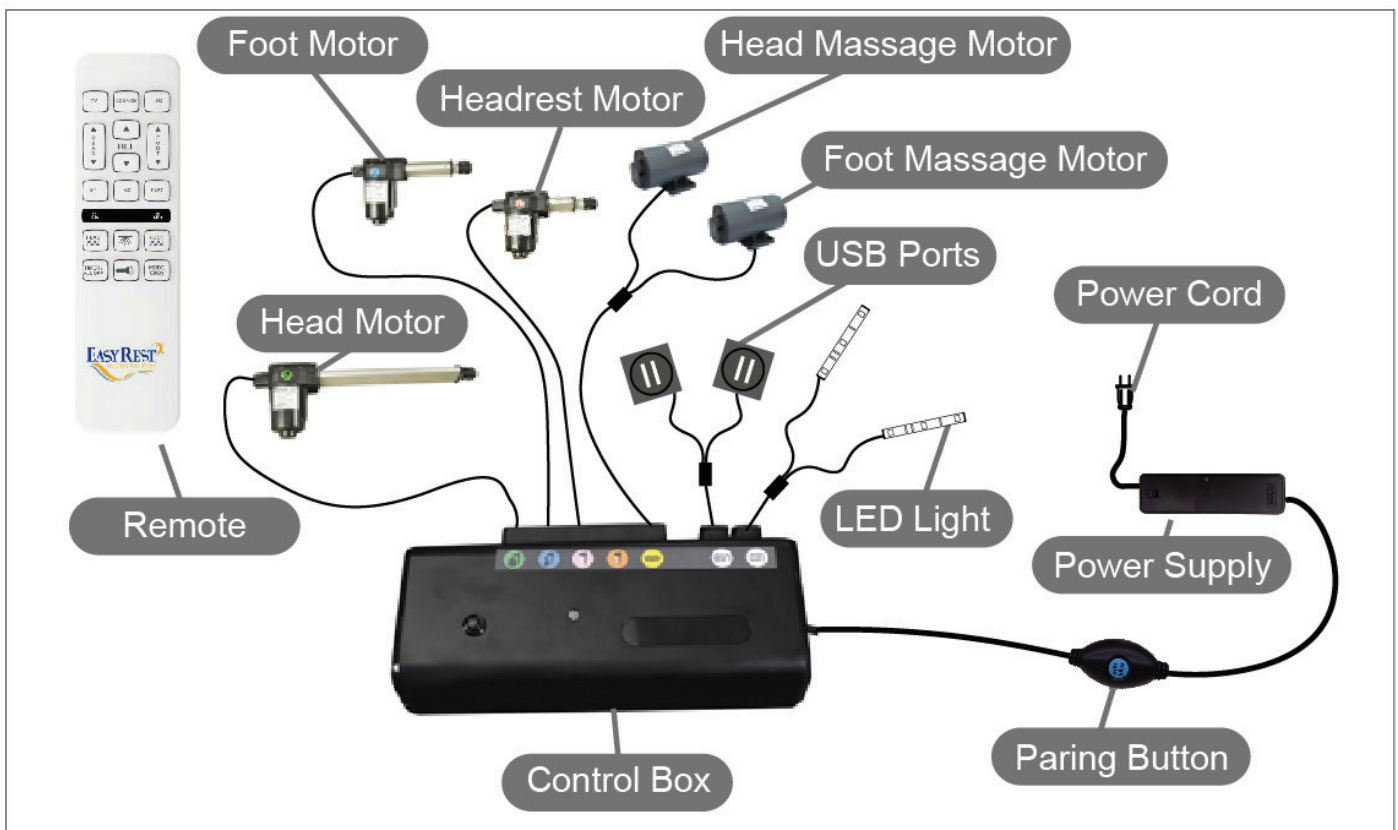
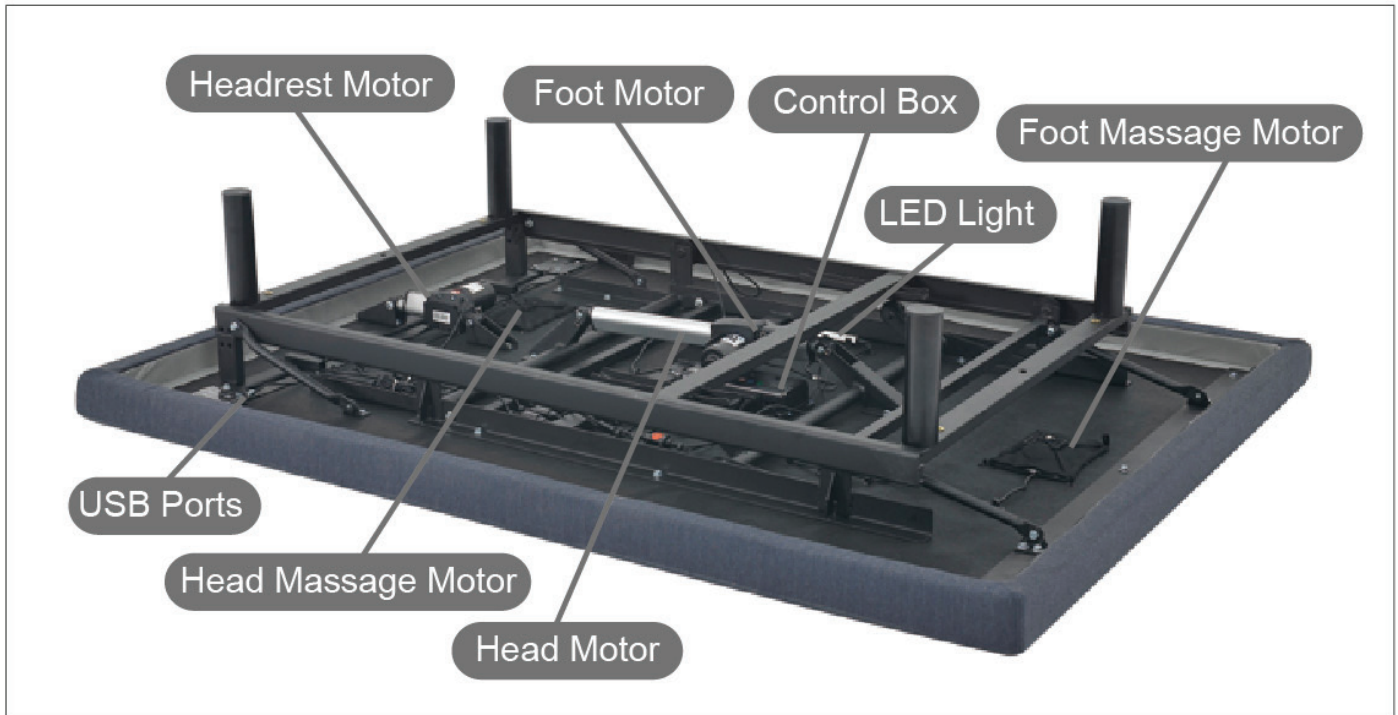
This limited ONE year warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. Easy Rest and its service technicians will not be responsible for moving furniture or any other items not attached to the adjustable base in order to perform service on the adjustable base.

It is the sole responsibility of You to provide adequate space and accessibility to the adjustable base. In the event that the technician is unable to perform service due to lack of accessibility, the service call will be billed to You and the service will have to be rescheduled.

Easy Rest makes no other warranty whatsoever, express or implied, and all implied warranties of merchantability and fitness for a particular purpose are disclaimed by Easy Rest and excluded from this agreement.

Some American States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You. This warranty gives You specific legal rights, and You may also have other rights, which may vary from jurisdiction to jurisdiction. This warranty is valid in all 50 American States and the District of Columbia.

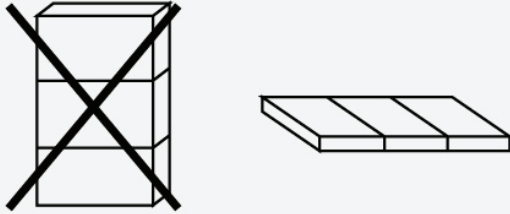






Two people are required to set up the foundation.

**NOTE:** To avoid damage to the foundation, **always open the carton while the bed is in the flat position.**



## STEP 1

Place the foundation box in a desired location with the bottom of the box facing up.

Remove the binding straps and packing materials, making sure not to puncture the box with any sharp objects.



## STEP 2

Remove the foundation from the box, keeping the bottom of the foundation facing upward for easier access to the bed's components.

## STEP 3

To install the legs, thread the bolt of the leg to the nut on the foundation frame, and tighten by hand. **DO NOT OVERTIGHTEN.**



## STEP 4

Uncoil the input power cord (connected to the control box's power port) and plug it into the power supply.



## STEP 5

Uncoil the power cord and connect it to the power supply.



## STEP 6

Locate the power supply and install (2) 9-volt batteries (not included).



## STEP 7

Carefully flip the foundation over onto its legs.

**Important:** Two people are required to move the foundation. **Do not drag across the floor. Do not rest frame on its side; excessive pressure may damage the legs.**

## STEP 8

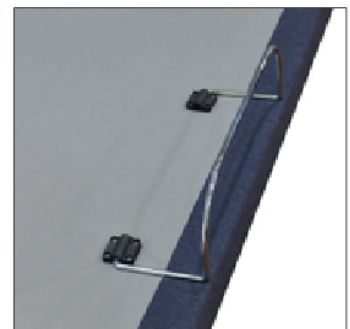
Ensure that batteries are correctly installed.



## STEP 9

Locate the mattress retainer bar brackets.

Slide the left side of the mattress retainer bar into the bracket. Pull the retainer bar to the opposite bracket and secure the right side.



# Headboard Bracket Installation Guide



Easy Rest Adjustable bed bases can be attached to most headboards. This service is included as part of the delivery and installation charge AT THE TIME OF THE ORIGINAL DELIVERY ONLY.








## NOTE

**FAILURE TO FOLLOW HEADBOARD BRACKET INSTALLATION INSTRUCTIONS MAY CAUSE HEADBOARD BRACKET INTERFERENCE WITH BASE FOAM DURING BASE OPERATION. BASE FOAM OR BASE COVER DAMAGE COULD RESULT.**

Headboard brackets are an optional accessory and are not included.

A 1/2" (13 mm) socket and 1/2" (13 mm) crescent wrench are necessary to complete installation.

## HEADBOARD BRACKET COMPONENTS

(2) Headboard Brackets	(2) T-Brackets	(4) Short Bolts	(12) Nuts	(8) Long Bolts
				

## STEP 1

The headboard bracket will have 2 long slots to accommodate any frame type. Align the appropriate slots on the bracket with the holes on the bed. Use long bolts and nuts to secure the bracket. Make sure the bolts are tight.



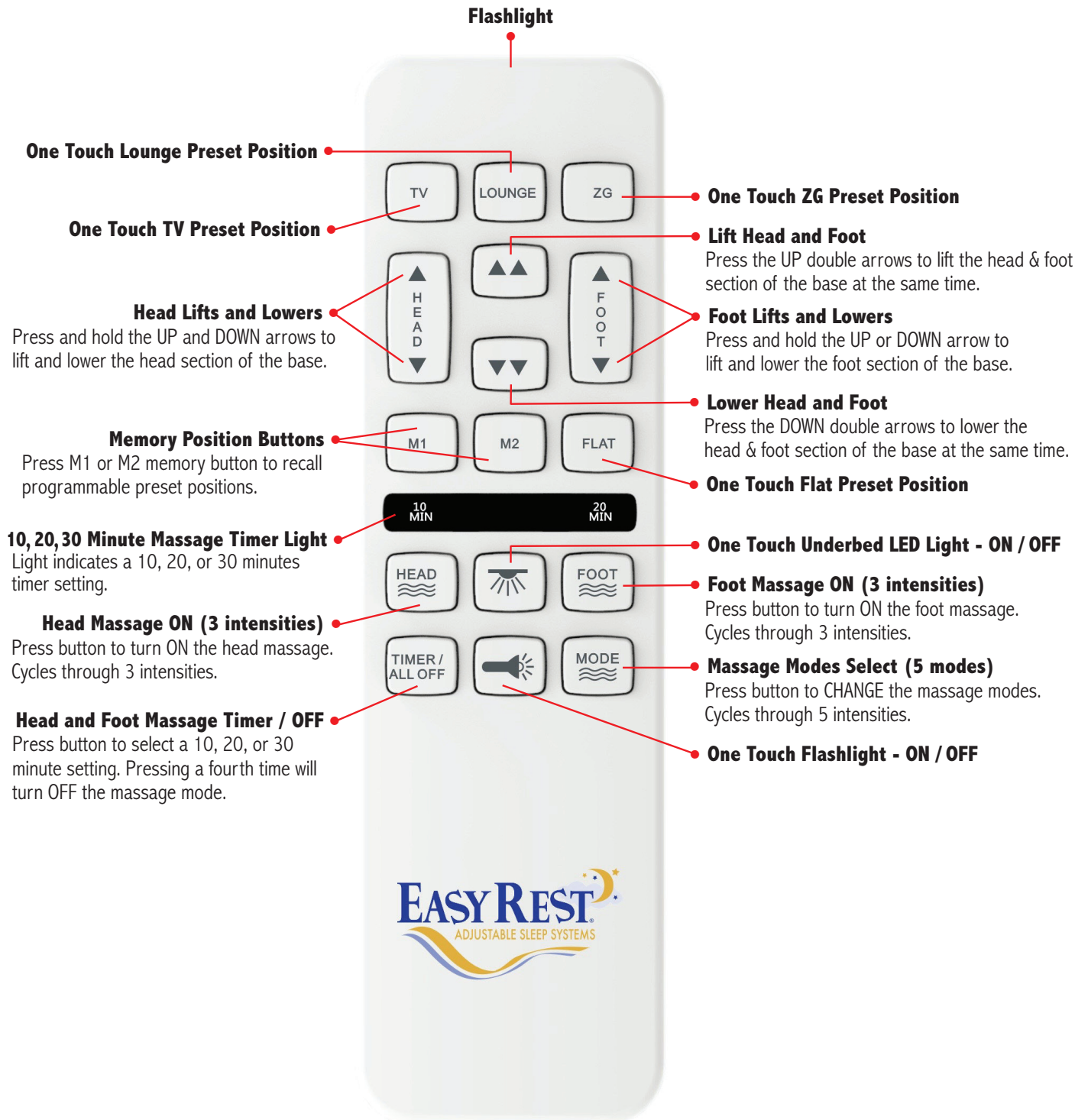
## STEP 2

To put the T-Bracket and Headboard Bracket together, you will need (2) short bolts and (2) nuts. Slip the bolts through the holes from T-Bracket to Headboard Bracket with the head of bolt facing outward. Use 1/2" (13mm) socket and 1/2" (13mm) wrench to tighten the bolts.



## STEP 3

You may now connect your headboard to the attachment plates using the remaining short bolts and nuts to secure it to the brackets. The heads of the bolts will face outward. Use a 1/2" (13 mm) socket and 1/2" (13 mm) wrench to tighten the bolts.



Remote Control instructions can also be downloaded at [www.easyrest.com/customerservice/remotes](http://www.easyrest.com/customerservice/remotes). If you have followed these directions and are still having difficulty you can reach our Customer Service Department.



# Bluetooth Instructions



**Step 1: Plug base into power source**

**Step 2: Turn Bluetooth on in cell phone**

**Step 3: Install the app**

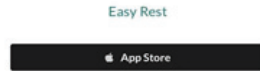
## For APP System

1. Scan the QR code

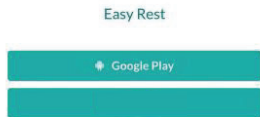


2. Go to App store as shown in picture below

For IOS System choose App Store

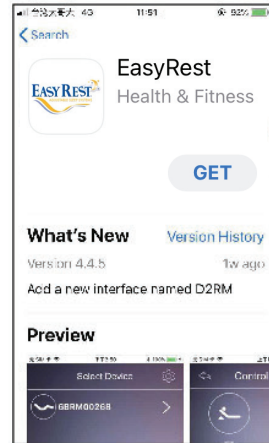


For Android System choose Google Play

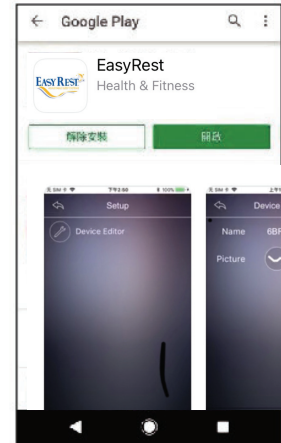


3. Successful installation shown in picture below.

For IOS System

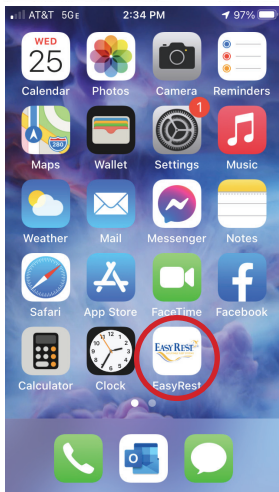


For Android System

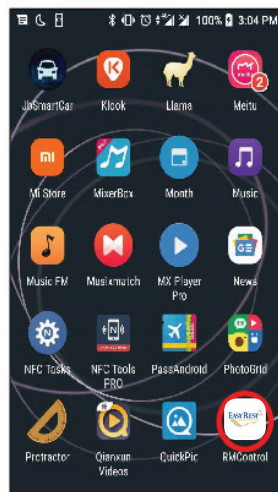


4. Successful installation shown in picture below.

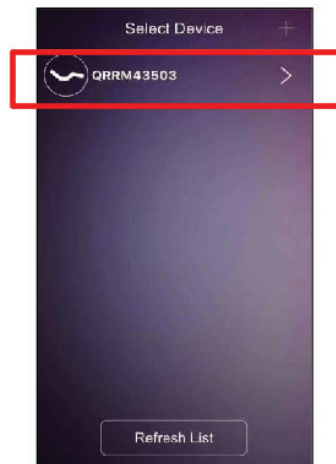
For IOS System



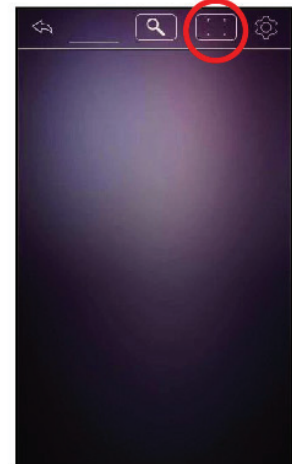
For Android System



5. Open App and Refresh list and select your device as shown in picture below.



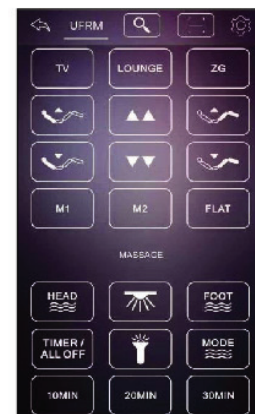
6. Connect your device and open scan button as shown in picture below.



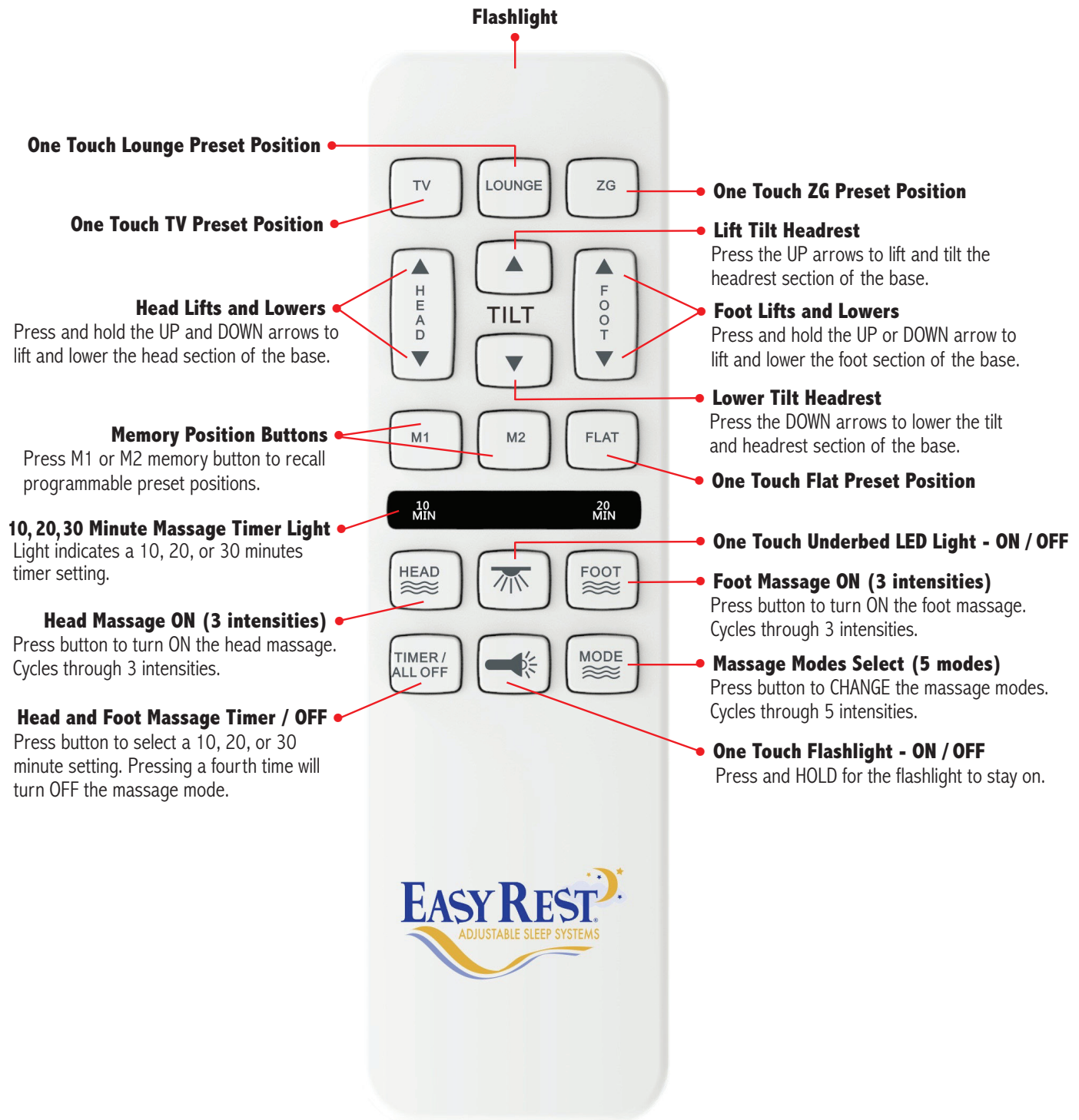
7. Scan Remote back side UFRM code as shown in picture below.



8. Open control center and select desired options.







Remote Control instructions can also be downloaded at [www.easyrest.com/customerservice/remotes](http://www.easyrest.com/customerservice/remotes). If you have followed these directions and are still having difficulty you can reach our Customer Service Department.

# Setting Programmable Positions and Pairing Remote



## SETTING PROGRAMMABLE POSITIONS

The wireless power bed has a programmable feature that allows you to save custom positions. Please read all the instructions below before setting your custom presets on the remote.

### STEP 1

Adjust the head and foot to your desired position.



### STEP 2

Press and hold the flat button **FLAT** first, then press and hold memory button **M1** or **M2** for 5 seconds until the buttons' lights are flashing. The position is then saved.

### STEP 3

To adjust the saved position, repeat steps 1 and 2 and the new position will be saved.

## PAIRING REMOTE

The original remote that comes in the box is already paired to the foundation. No further action is required. In the event that the remote is not paired with the foundation, follow the steps below.

### STEP 1

Make sure the batteries work fine. Replace them when needed.



### STEP 2

Plug the power cord to the power source.



### STEP 3

For PREMIER / PLATINUM

Press and hold **TV** and **POWER** simultaneously, then press and hold the button on the cord of control box for 3 seconds until you hear 2 beeps sound, the remote is then paired.



## SYNCHRONIZING TWO BASES

If simultaneous operation of two foundations is desired, please read pairing remotes instructions on page 10.

### STEP 1

Plug A and B bases to power source.

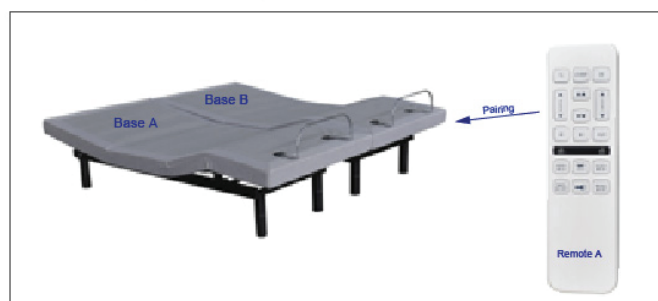


### STEP 2

Make sure remote A was already paired to Base A and Remote B was paired to Base B. If not, please pairing them by following the pairing remote instructions on page 10.

### STEP 3

Pair remote A to Base B, then base A and base B can be simultaneously operated by Remote A.



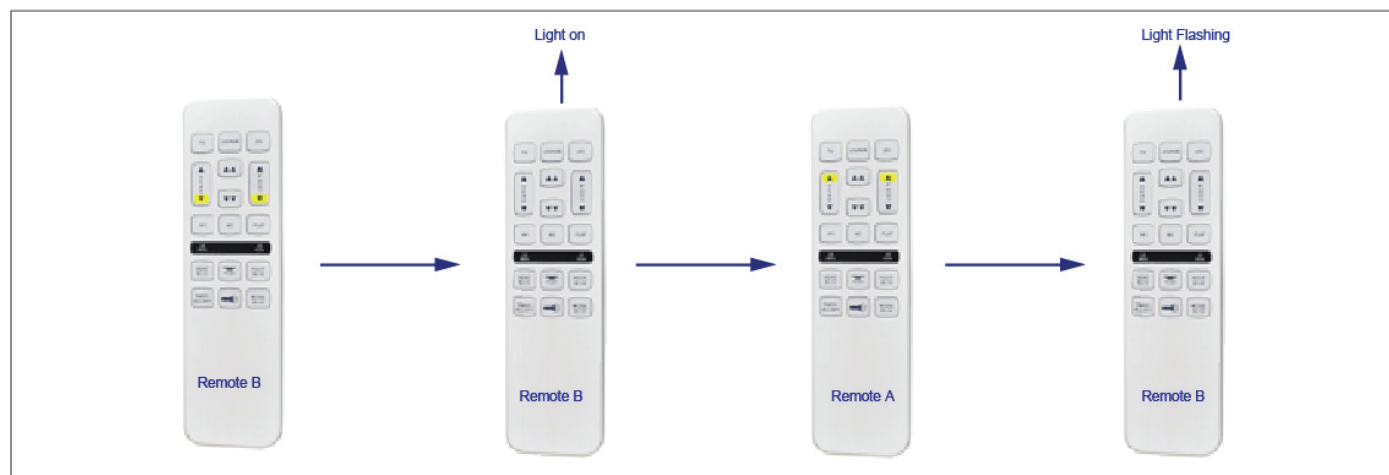
### STEP 4

*Set Remote B operate both bases too.*

For Premier / Platinum, please follow the instructions below.

Press and hold head down and foot down buttons on remote B, The flash light will be on for 10 seconds. Meanwhile press and hold head up and foot up buttons on Remote A, the learning process is successful when the flashlight on remote B starts to flash. Now both remotes will be able to operate both beds simultaneously.

**Note:** If you want to operate the beds separately, for Premier model, press and hold and on remote B, for Platinum model, press and hold and on remote B, then the flash light will be on, and the remote B has been separated from the A remote.



## MATTRESS CARE

Easy Rest mattresses are constructed using high-quality materials beneath the top ticking to provide extra comfort and conformance. Even using the best components, the materials utilized for the comfort layers will naturally settle and compress due to the weight and shape of the user over time. This settling or compression is not a structural or design defect, but a normal result from use. It will not affect the support and conformance of the mattress. Please be aware that compression of upholstery layers is not covered under the limited warranty nor should it be considered “sagging” if you see some evidence of body impressions. To reduce body impressions, it is recommended that you rotate your mattress 180 degrees monthly to vary the areas of highest use. Additionally, it is recommended that Dual System users move mattresses from one side of the bed to the other periodically to further vary the areas of highest use between users. When the bed is not in use, place the bed in the flat position. This will allow the mattress to wear longer.

## HEAT UNIT (OPTIONAL ACCESSORY)

The optional heat unit should not be used on or by an invalid, deep sleeping or unconscious person, or by a person with poor local blood circulation unless carefully attended. Do not use heat on areas of insensitive skin. Never remove the electric heating unit from the bed without first unplugging it from the wall outlet.

## FABRIC CLEANING INFORMATION

Spot clean only with water based shampoo or foam upholstery cleaner. Pretest a small, inconspicuous area before proceeding. Do not over wet. Do not use solvents to spot clean. Pile fabrics may require brushing with a nonmetallic, stiff bristle brush to restore appearance. Hot water extraction or steam cleaning is not a recommended cleaning method. To prevent overall soiling, frequent vacuuming or light brushing with a non-metallic stiff bristle brush to remove dust and grime is recommended. When cleaning a spill, blot immediately to remove spilled material. Clean spots or stains from the outside to the middle of the affected area to prevent circling. Use a professional furniture cleaning service when an overall soiled condition is apparent. We recommend placing a mattress pad/protector (not included) on top of the mattress as an added layer of protection.

## SMALL CHILDREN / PETS WARNING

To avoid injury, children or pets should not be allowed to play under or on the base. Children should not operate this base without adult supervision.



## PINCH POINT WARNING

During base operation, gaps under the base (pinch points are created (Figure 1). A child, a person's limb, or a pet can become entrapped at these locations. During use, and when base is in a raised position, always keep gap areas under the base (pinch points) clear and keep all limbs on top of the base. Failure to follow this warning could result in serious injury or death from pinch point areas.



**FIGURE 1**

In the event that the power foundation fails to operate, assess the symptoms and possible solutions provided in the chart below.

SYMPTOMS	SOLUTIONS
Remote control illuminates and appears to be operable, but will not activate bed.	Verify that the power cord is plugged into a working, grounded electrical outlet. Test the outlet by plugging in another working appliance.
No features of the power foundation will activate.	<p>Program the remote control (see the Setting Programmable Positions and Pairing Remote section of this manual for programming procedures).</p> <p>Unplug the power cord, wait 30 seconds and plug back to reset electronic components.</p> <p>The surge protection device or the electrical outlet may be defective. Test the outlet by plugging in another working appliance.</p>
Wireless remote will not illuminate.	Replace the batteries in the wireless remote.
Head or foot section will elevate, but will not return to the horizontal (flat) position.	<p>Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction.</p> <p>Head section may be too close to the wall.</p> <p>Headboard may be too close to the edge of the mattress. Verify that there is enough distance between the headboard brackets and mattress. Adjust if required.</p>



In the event that the power foundation fails to operate, assess the symptoms and possible solutions provided in the chart below.

SYMPTOMS	SOLUTIONS
Head & Foot lift function has minor interference during operation.	<p>Check batteries in wireless remote control, replace with two (2) new AAA batteries if necessary.</p> <p>Make sure that you are following the duty cycle of the motors (do not operate more than two minutes over a 20-minute period, or approximately 10% duty cycle).</p> <p>Press the lift buttons squarely and accurately.</p> <p>Wireless remote control may be experiencing common Radio Frequency Interference from other radio transmitting devices. Wait several seconds, and then try pressing appropriate button again, See <b>FCC Compliance Statement</b> on page 1 of this guide.</p>
Excessive massage motor noise.	<p>If the bed is located on hard surface flooring, place carpet pieces or rubber pieces (not included) under each leg.</p> <p>Using the wireless remote control, elevate the head, foot or neck section a short distance to realign the lift/lower mechanisms with the bed support platform.</p> <p>Verify that your Easy Rest Bedding Power Foundation is not positioned against a wall, nightstand, or other object that may cause the vibration or noise.</p> <p>If the Easy Rest Bedding Power Foundation is installed over a bed frame, verify that the massage motors are not causing the bed frame (or bed frame components) to vibrate.</p> <p>Verify that the headboard attachment hardware is properly tightened (if used).</p>
A clicking noise is heard under the bed when raising or lowering.	<p>This is normal. The lift motor relays “click” when they are engaged. No action is required.</p>
Massage motor overheats or stops.	<p>If the vibration motor overheats, the thermal protection will turn the motor off. Wait 30 minutes, turn the massage back on. If it does not come on, turn it off and report the situation to customer service.</p>

**Q.** What maintenance do I need to perform on the adjustable bed base?

**A.** None. The base is designed to be maintenance free. If you have pets we do recommend that you periodically check the electrical cords and remote control (if applicable to your model) to make sure that they have not been tampered or chewed.

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**Q.** Can I store things under the bed?

**A.** No, minimal clearance is maintained between the leg support and the bed frame in all positions of motion. Storing items under the bed may cause damage to the adjustable base unit and will void the warranty.

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**Q.** What do I do if the bed will not operate at all?

**A.** See Troubleshooting Tips on page 13 of this manual. If the bed doesn't work after following directions contact us at 1-800-523-5383.

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**Q.** Can the bed height be lowered or raised?

**A.** You can lower the bed height by removing one of the adjustable legs on each corner of the frame. To raise the height of the bed add leg extenders, they are available for purchase by calling us at 1-800-523-5383.

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**Q.** Do all beds come with the heat feature?

**A.** No. Heat is an optional feature that is added at the time of purchase. Should you wish to add this feature after the sale simply contact us at 1-800-523-5383.

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**Q.** My massage motor is very loud. What can I do to make it quieter?

**A.** The massage may resonate loudly if the bed is on hardwood floors. Use of carpet squares or furniture cups under each leg may help to reduce noise. However, you should never expect to completely eliminate noise when the massage motors are in use.

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**Q.** How do I activate the wave feature when using the massage?

**A.** The massage function must be turned on first before the wave function can be used. At the end of the timed cycle the massage motor will automatically turn off. ***Note: massage equipped bases are not designed for continuous, extended massage operation. Massage systems are rated for a maximum of 30 minutes of use within any 2 hour period.***

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**Q.** My mattress appears to be sagging. Is this normal?

**A.** See Mattress Care & Cleaning section of the Owners Manual on page 12.



**Q.** How often should I turn the mattress?

**A.** When a bed is in a sitting position most of the occupant's weight is concentrated on a small area, which might cause a depression. All mattresses should be rotated from head to foot once a month. This simple task will give the mattress an opportunity to recover. Customers with dual beds should also move mattresses from one side of the bed to the other periodically to further vary the areas of highest use between users. When the bed is not in use, return the bed to the flat position. This will allow the mattress to wear longer.

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**Q.** My mattress is making a swishing sound. Is this normal?

**A.** Sometimes with a new bed the texture of the mattress ticking rubbing against the texture of the base cover will produce a corduroy or bumping effect when the bed is raised or lowered. This effect will soon wear off with use. If it must be stopped immediately, a piece of foam or rug gripper can be inserted between the mattress and the base as a temporary solution.

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**Q.** Is there a difference between an adjustable mattress and a traditional flat bed mattress?

**A.** Yes. Adjustable mattresses are constructed differently from flat bed mattresses to allow them to bend and adjust continually over years of use. Adjustable mattresses are created with a soft edge to allow it to bend and conform to the adjusted base unit. ***Repeated and lengthy sitting on the edge of your mattress will cause the mattress to deform more rapidly than flat mattresses.*** Therefore, you should not spend prolonged periods of time sitting on the edge of your bed/mattress. This could constitute misuse and void the limited warranty.

***DON'T sit on edge of bed***



***DO sit back from mattress edge***



**Q.** Why does my mattress not match the size of the base?

**A.** The mattress sizes may appear to be shorter by as much as a couple of inches across the mattress. It will conform closer to size as it breaks in.

---

**Q.** Do I need to use a surge protector?

**A.** YES. Failure to use a surge protection device (not included) could compromise safety or cause product malfunction. Using a surge protector may save you money on service calls or repairs.

**Q.** Why won't my sheets stay on my bed?

**A.** There are two reasons you may be having trouble with your sheets. Our top selling models come with mattresses that are 12 inches deep. Most beds on the market today are 12 to 15 inches deep. If your prior bed was more than 7 years old your sheets may not fit properly. When purchasing sheets be sure to order sheets commonly referred to as "deep pocket" sheets or sheets that state they are 15" deep. Alternatively, if you purchased an extra-long sleep system you will need to purchase extra long sheets. People who are taller than 5'10" in height are recommended to purchase an extra long sleep system so that when the head and foot of the bed are raised the head and feet of the taller person are fully supported. You can find the exact measurements of your bed on your Purchase Agreement or by calling us at 1-800-523-5383.

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**Q.** Where can I buy linens for my bed?

**A.** With the exception of a dual queen bed you can buy linens anywhere linens are sold. If you purchased an extra long (XL) bed make sure to purchase XL fitted sheets. If you purchased a dual queen bed please contact us at 1-800-523-5383 for linens.

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**Q.** Do I have to pay for a service call?

**A.** It depends on the model purchased and age of the bed. You can find your warranty information on the documents signed at the time of purchase or by calling us at 1-800-523-5383.

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**NOTE:** Raising or lowering the bed height, attaching headboards, and other non-mechanical related issues are not covered under the warranty. Easy Rest will assist customers with these issues if desired at the prevailing labor and service rates.

# Making the Bed



**Step 1**  
Raise the head of the bed.



**Step 2**  
Place fitted sheet on top corners.



**Step 3**  
Lower the head and pull sheet toward bottom. Raise foot.



**Step 4**  
Place sheet on bottom corners of mattress.



**Step 5**  
Tuck fabric behind retainer bar.



**Step 6**  
Lower foot and smooth sheet.

Actual mattress and adjustable frame base product appearance and functionality may vary from photographs.

[illegible]







Customer Service:  
1-800-523-5383