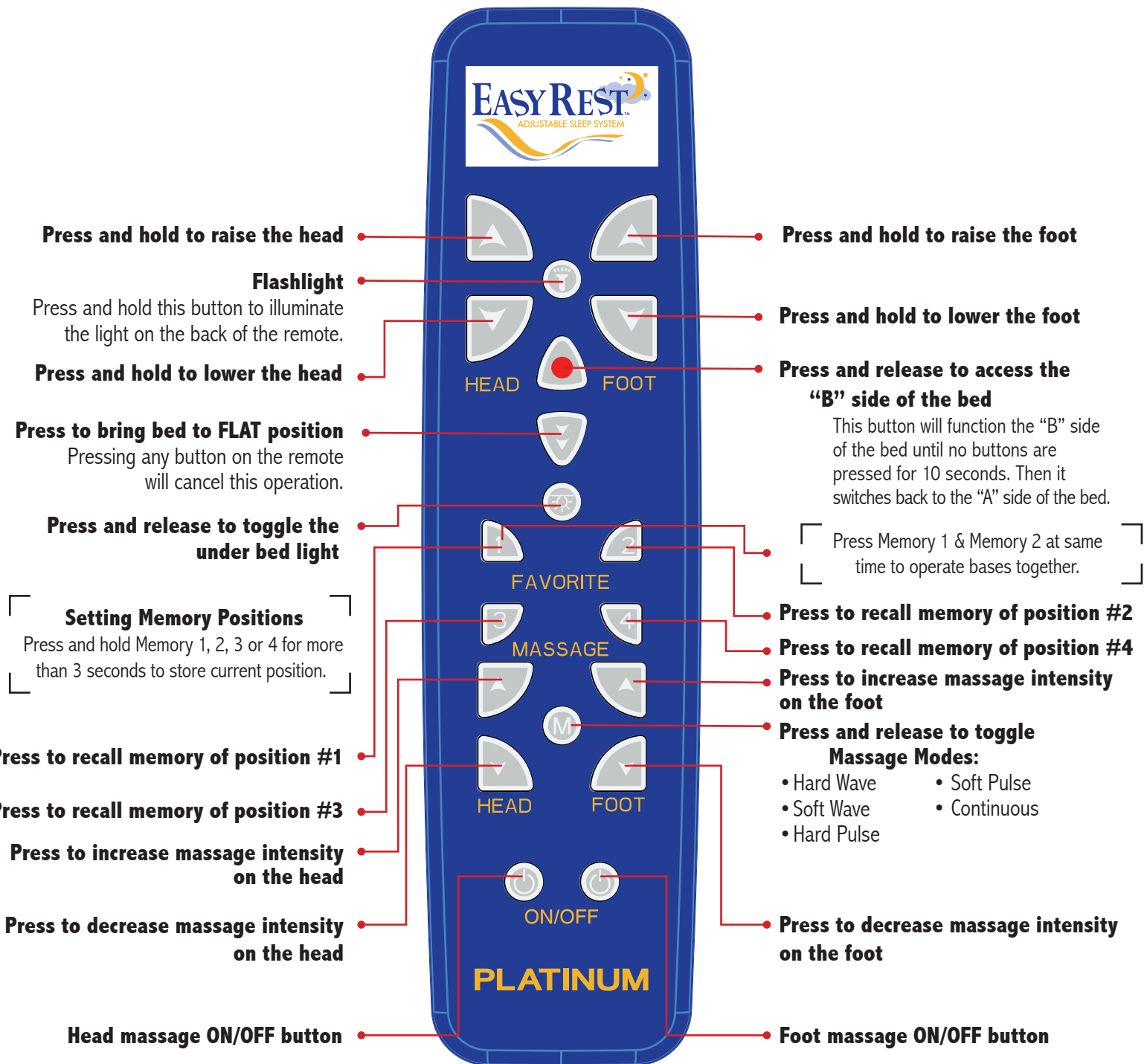


# PLATINUM MODEL 2.0

## REMOTE CONTROL - WIRELESS



# PLATINUM MODEL 2.0 REMOTE CONTROL - WIRELESS



Should you need to order a replacement remote control for your bed, or, on the rare occasion that the remote control loses communication with the base unit, you will have to perform this simple operation to allow the remote to communicate with your base unit.

### For Single Beds (Twin, Full, Queen, One-Piece King)

Unplug the power cord to the base unit from the outlet. (For one-piece king units unplug both base units) Wait 30 seconds. Plug base back into outlet. (For One Piece King plug both bases back into outlets at the same time.) Press and hold Head Up and Foot Up buttons for 2 seconds. **(DO NOT PRESS ANY OTHER KEYS ON REMOTE DURING THE PAIRING PROCESS)** Let go of the buttons and wait 2 seconds then test the bed by raising the head.

### For Dual Beds (Split Queen & Split King)

Unplug power to both bases

Keep both remotes with you, noting them as Remote A (for Base A) and Remote B (for Base B)  
Remote 1 (Base A)- Plug the power cord to Base A only into the outlet. Remote A- Press and hold the **HEAD UP** and **FOOT UP** buttons, at the same time, for 2 seconds. Put down Remote A, (Do not press any other button). Get Remote B – Press the **RED** button, then press **HEAD UP** and **FOOT UP** buttons, at same time, for 2 seconds. Get remote A and test that remote operates Base A.

Remote 2 (Base B)- Plug the power cord to base B only into the outlet.

Remote B – Press and hold the **HEAD UP** and **FOOT UP** buttons at the same time, for 2 seconds. Put down Remote B, (Do not press any other button). Get Remote A – Press the **RED** button, then press the **HEAD** and **FOOT** up buttons, at the same time, for 2 seconds. Get remote B and test that remote operates Base B.

Refer to partner function and parallel functions below.

The Platinum Model Remote Control allows you to control your bed individually (Bed A), your partners bed individually (Bed B), or both beds simultaneously (Parallel Mode) from each remote control on a dual system. To operate your partner's bed (Bed B) or to operate both beds in tandem, see instructions below.



**Partner Mode Button:** Press & release to operate Partner base (B). Wait 10 seconds & control your base (A).



**Parallel Mode Button:** Press & release Mem 1 & Mem 2 at same time. Both base (A) & base (B) will operate as one.

To get out of Parallel mode push partner (red button) and wait 10 seconds.

If you have followed these directions and are still having difficulty you can reach our Customer Service Department at **1-800-523-5383** Monday - Friday from 9 am to 5 pm (East Coast Time)



Drawing 1: